

CONSUMER	SERVICE PROVIDER
Full name: <input type="text"/>	NuPay
ID Number: <input type="text"/>	Abbreviated name: <input type="text"/>

Transaction Processing Fee (including VAT) for each payment deduction.	R <input type="text"/>
Installment payable by Consumer in terms of Agreement (" <b>Payment Obligation</b> ")	R <input type="text"/>
Amount of the single payment instruction to be processed by NuPay and debited against the Consumer's nominated account, including the Transaction Processing Fee and the Payment Obligation (" <b>Total Installment Amount</b> ")	R <input type="text"/>
No of Installments: <input type="text"/>	1st Installment Payment Date: <input type="text"/>
Frequency:      Weekly <input type="checkbox"/> Bi Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Other <input type="checkbox"/>	

## 1 INTRODUCTION

- 1.1 The Consumer has entered into an Agreement, identified by the Agreed Reference Number \_\_\_\_\_ with \_\_\_\_\_ ("Merchant") with Merchant/Group Number \_\_\_\_\_ and hereby instructs **NuPay**, to process deductions and the Consumer's Payments against his/her bank account.
- 1.2 NuPay is entitled to a Transaction Processing Fee for the processing of every Payment Obligation and the Consumer hereby agrees to the payment of the Transaction Processing Fee, subject to the terms and conditions set out below.

## 2 TERMS AND CONDITIONS

- 2.1 The Consumer acknowledges and agrees that –
- 2.1.1 The Transaction Processing Fee is due to NuPay and has not been included in the premium charged by and due to the Merchant;
- 2.1.2 The Transaction Processing Fee due to NuPay and the relevant Payment Obligation of the Consumer in terms of the Agreement will be processed as a single payment instruction and the Total Installment Amount as indicated above will be debited against the Consumer's nominated account;
- 2.1.3 Service charges levied by the Consumer's bank are not governed by this agreement.
- 2.1.4 The Transaction Processing Fee statement to the consumer will clearly differentiate Transaction Processing Fee payment obligations.

## 3 QUERIES

NuPay will maintain a Call Centre to assist the Consumer with queries regarding this NuPay Transaction Processing Fee Agreement. The number of the Call Centre is (011) 617 1750.

## 4 DEDUCTION AUTHORITY

- 4.1 The Consumer hereby authorises NuPay to process the Transaction Processing Fee due to NuPay and the Payment Obligation due to the Merchant as a single payment instruction and to deliver the payment instruction for collection at the Consumer's bank.
- 4.2 The Consumer hereby authorises the Consumer's bank to debit the Consumer's nominated account with the amount of the payment instruction as set out above.
- 4.3 Subsequent payment instructions will continue to be delivered in terms of this authority until the Consumer's Payment Obligations under the Agreement have been paid or until cancelled by the Consumer. Payment instructions falling on non-processing days may be presented on the preceding processing day.
- 4.4  The Consumer hereby confirms that the agreement was not subject to the conclusion of this agreement.
- 4.5  The Consumer hereby confirms that he/she were given different options of repayment including but not limited to direct transfer, cash payment, stop order, debit order or Transaction Processing Fee and has independently selected Transaction Processing Fee as their first choice of repayment.
- 4.6  **The Consumer confirms that he/she willingly entered into this agreement and was not induced or required to conclude this agreement.**

## PARTICULARS OF BANK ACCOUNT TO BE DEBITED

NAME OF ACCOUNT HOLDER:	<input type="text"/>		
NAME OF BANK :	<input type="text"/>	BRANCH NAME :	<input type="text"/>
ACCOUNT NUMBER:	<input type="text"/>		
BRANCH CODE:	<input type="text"/>		
ACCOUNT TYPE:	Cheque: <input type="checkbox"/>	Savings: <input type="checkbox"/>	

Signed at \_\_\_\_\_ on \_\_\_\_\_ 20\_\_\_\_\_

\_\_\_\_\_  
Consumer Signature

  
\_\_\_\_\_  
NuPay Representative